



Holiday Park – Food & Beverage

Location: (Multiple locations available)

Parkdean - West Bay Holiday Park, DT6 4HB

Parkdean - Lower Hyde Holiday Park, PO37 7LL

Team: The Complex Team

Internship duration: 3-6 months (dependent on start date/season close time of park)

Hours: Flexible/Variable

Salary: £11.44

About the company:

We are the UK's largest holiday park provider; we aim to create amazing memories across our parks for all of our customers.

We are a disability confident level 2 employer, all employees engaged in this internship have undertaken the Ambitious about Autism training.

We want to do all we can to create an environment and recruitment process where people feel safe and comfortable to talk about disability. For any reasonable adjustment requests, please contact the team at careers@parkdean-resorts.com

www.parkdeanresorts.com

About the team:

Our food and beverage team members (waiting staff/bar staff) work within our Complex Retail team, ensuring guests have a great experience when in our venues.

About the role:

As part of our food & beverage team you will be;

- Using a till to take orders and process payments.
- Engage with customers, informing them of current promotions.

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- Prepare & clean tables within the venue.
- Serve food & drinks.
- Maintain knowledge of the menu & special offers.
- It is your responsibility to report any weakness or breach that you identify within the Company's information systems or services (even if only suspected).
- Safeguarding is everyone's responsibility, and you have a duty of care for your own health and safety and that of your colleagues, guests, and visitors. You must report any concerns and co-operate with management to enable it to comply with its health and safety and safeguarding accountabilities.

Skills and qualifications required for the role:

- The ability to work in a fast paced & high pressure environment.
- Excellent customer service skills.
- A positive and friendly manner when communicating with guests and colleagues.
- Confident communication skills.

Whatever you do, please don't filter yourself out! We are often flexible when considering an applicant's skills and experience for a role. So, don't be put off if you don't tick all the boxes.

Parkdean strive to be a force for good for our parks, people, and planet. Our passion is to secure the sustainability of our business, create positive change, and leave a green footprint for future generations to enjoy.

How to apply:

Please Email Stephanie.Wood@Parkdean-Resorts.com including a copy of your CV, the location you are applying for and the name of the role you are applying for.

Before applying, please ensure that you meet the following criteria:

- You are autistic
- You are aged 18 or over at the start of the internship.
- You are a UK resident/have the right to work in the UK.

If you receive Universal Credit / Employment Support Allowance and have any questions about the impact of taking part in the programme, please speak with your work coach or disability employment adviser at the Department for Work and Pensions Job centre directly. Each individual's circumstances will vary. We cannot provide advice on Universal Credit / Employment Support Allowance. You may find additional advice and support at [Benefits Calculators](#) or [Turn 2 Us](#).

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Support to apply and/or to ask for any adjustments that we may be able to make for you throughout the recruitment process:

Stephanie Wood

Stephanie.Wood@Parkdean-Resorts.com

Application Deadline:

Please apply before midnight on the 17th May 2024.

Interviews:

You will typically be contacted within 2 weeks of your application.

You will be contacted via email & asked to attend site for an interview at a time that suits you within the week, this can be discussed with the hiring manager to arrange.

The interview will last around 30-45 minutes, you will be asked questions around your experience, skills and behaviors (you will receive a copy of the interview questions beforehand). If you need any adjustments to make this process more comfortable, please mention these when arranging the interview & we will be happy to accommodate.

After interview, you will be told if successful for the role within 3 working days.

Placement start date:

Your start date will be agreed when offered the role at a day that is convenient for you & park, this will typically be within 1-2 weeks.

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